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CANCELLATION AND NO SHOW POLICY

We understand that situations arise in which you must cancel your appointment. It is therefore requested that if you must cancel your appointment you provide 24 hours notice. This will enable for another person who is waiting for an appointment to be scheduled in that appointment slot. With cancellation or no show of appointment, we are unable to offer that slot to other patients.

Instead of being subject to a \$25.00 cancellation /no show fee, our clinic Megamotion Physical Therapy maintains a “three strikes” policy. Patients who do not show up for their appointment without a call to cancel an office appointment are documented and tracked.

Patients who cancelled or no show three (3) or more times with in a 30 day period, may be discharged from receiving skilled physical therapy services from our clinic at Megamotion Physical Therapy due to failure of adherence to plan of care set during the evaluation. Patients will be directed to nearby physical therapy clinic that can accommodate to their schedule for their particular healthcare needs. Any future appointments will be subject to availability and waiting lists existing at that time.

We understand that special unavoidable circumstances arise that may cause you to cancel or no show: exemptions to the policy in this instance may be waived but only with management approval.

Our practice firmly believes that good clinician/patient relationship is based upon mutual understanding and good communication. Question about cancellation and no show policy should be directed to our physical therapist.

Please sign that you read, understand, and agree to this cancellation and no show policy.

Patient Name: _____ Date: _____
Signature: _____

Legal Representative Name: _____ Date: _____
Signature: _____